



Bird Kern and Dalmia

Speech/Language Pathologists & Occupational Therapists

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Privacy Policy

Speech-Language Pathologists, like all providers of medical and/or education services, are required by law to inform their clients of their policies regarding client information. Speech-Language Pathologists have been, and continue to be, bound by professional standards of confidentiality that are more stringent than those required by law. We have always protected your right to privacy.

Types of Nonpublic Personal Information We Collect

We collect nonpublic personal information about you and/or your child that is either provided to us by you or obtained by us with your authorization.

Parties to Whom We Disclose Information

Permitted disclosures include information provided to third parties who need that information in order to assist us in rendering services to your and/or your child. Also permitted are disclosures to third party payers (e.g., insurance companies, school districts, or other authorized agencies) for the purposes of receiving reimbursement for services rendered to you and/or your child. In all such situations, we stress the confidential nature of information being shared. We do not disclose any nonpublic personal information obtained in the course of our practice, except as authorized by you and required or permitted by law.

Protecting the Confidentiality and Security of Current and Former Client Information

We retain records relating to professional services that we provide so that we are better able to assist you and/or your child with your professional needs, and in some cases, to comply with professional guidelines. In order to guard your and/or your child's nonpublic personal information, we maintain physical, electronic, and procedural safeguards that comply with our professional standards. Our policy is to maintain documents of current clients on-site; documents for former clients are stored at an off-site locked storage facility. Financial and billing information is also stored at the off-site locked facility. The files are maintained as part of our work product and are not used for other purposes. The files are stored for a minimum of 10 years and then destroyed.

Please discuss with us if you have questions. Your privacy, our professional ethics, and the ability to provide you and your child with quality speech-language pathology services are of utmost importance to us.